

Setup guide

Ziurta CMS Sync checks the NPIs already in your Salesforce org against the public CMS Revalidation Due Date List every night. It saves what it finds as records you can list, report on and show on your own pages, along with the organizations each individual's billing is reassigned to.

You will need a Salesforce administrator. A first setup with one or two mappings is quick; the time depends on how many objects hold NPIs.

ON THIS PAGE

[Before you start](#)

[Step 2: Give people access](#)

[Step 4: Tell it where your NPIs are](#)

[Optional: add your own pages to the app's navigation](#)

[Your plan](#)

[Working the list](#)

[If something is not right](#)

[Need help or more?](#)

[Step 1: Install](#)

[Step 3: Choose who will schedule the nightly run](#)

[Step 5: Show the results on your pages](#)

[Step 6: Run it](#)

[NPPES details for every NPI](#)

[Reading the results](#)

[What leaves your org](#)

Before you start

- Lightning Experience is turned on.
- You know which objects hold your NPIs (for example Contacts, Accounts, or your own Providers or Locations objects) and which fields on them hold the NPI. An object can hold several NPI fields.
- Your org can reach `data.cms.gov`. The CMS list is public and needs no login or key.
- The person who schedules the nightly run (Step 3) must be able to see the NPI records, because the run uses that person's access. They need read access to each mapped object, read access to every NPI field and to the status field you filter on, and, if your sharing settings are private, access to all the records you want checked. A record that person cannot see is silently not checked.

Step 1: Install

Install the package for **Admins Only**, then open the **Ziurta CMS Sync** app from the app launcher.

Step 2: Give people access

Assign the permission sets from each person's own user page:

1. Open **Setup > Users > Users** and click the person's name.
2. In **Permission Set Assignments**, choose **Edit Assignments**.
3. Move **CMS Sync Admin** (or **CMS Sync User**, the permission set named CMS Sync Viewer in older versions) into **Enabled Permission Sets**, then **Save**.

(You can also use **Setup > Permission Sets > CMS Sync Admin > Manage Assignments > Add Assignment**. In a new org, its user list can look empty.

Salesforce shows only the list view you pick under **Select a List View**, and a new org may have only **Recently Viewed**, which is empty until you have opened some users. The steps above avoid this.)

Permission set	Give it to
CMS Sync Admin	The administrators who manage the sync, including whoever will schedule the nightly run. It includes the connections to CMS and to the NPI Registry, and the right to change mappings.
CMS Sync User	Anyone who works the list. They can see every result, including NPPES Records, run reports, and set the Revalidation Status on an enrollment record. Every other field stays read-only. For the lookup fields you add yourself in Step 4, give users read access too, or they will not see the link or the related list. People who own enrollment records (see below) need this set or CMS Sync Admin , because Salesforce only lets a user own records of an object they can read.

Check the connections once. In **Setup > Named Credentials > External Credentials**, open **CMS Sync API Credential** and **CMS Sync NPPES API Credential**. The principal of each is covered by the **CMS Sync Admin** permission set, so any user with that set can call CMS (due dates and reassignments) and the NPI Registry (NPPES details). If a run later fails with a credential message, start here. If only the NPPES step reports a credential problem, check the second credential; the rest of the sync does not depend on it.

Step 3: Choose who will schedule the nightly run

Salesforce runs a scheduled job as the person who scheduled it, which is whoever chooses **Schedule** on the Sync Setup tab in Step 6. That person must stay active in your org. If they are deactivated, the nightly run stops. The Sync Setup tab warns you when this happens, and the **Sync Runs** tab stops getting new entries. So have

an administrator schedule it who is unlikely to leave or change roles. This guide calls that person the **scheduling user**.

The scheduling user also decides what the run can see, so they need:

- the **CMS Sync Admin** permission set, which also gives the connection to CMS;
- read access to each object you map, and to every NPI field and the status field you filter on;
- access to all the records you want checked. If your sharing settings are private, an administrator who can see all data is the simplest choice;
- edit access to any lookup fields you add yourself.

A System Administrator usually has all of this already. If that person leaves, have another administrator with the same access log in and choose **Schedule** again. That replaces the old schedule. The **Ran As** column on the **Sync Runs** tab shows who each run ran as, and the Sync Setup tab shows who the schedule runs as.

Step 4: Tell it where your NPIs are

Open the **Sync Setup** tab and find **Where NPIs come from**. Choose **Add mapping**. You make one mapping for each object that holds NPIs.

How many mappings? Most orgs need one to three, and one mapping can use several NPI fields on the same object. The sync is built and tested for that range. Each active mapping adds one query to every step of the nightly run, so a very long list of mappings, especially on objects where the same NPI appears on many records, can hit a Salesforce limit. If that happens the run log says a lookup step failed, nothing is marked as not listed, and the NPIs are retried the next night. If you need more than about 20 mappings, contact support@ziurta.com before adding them.

1. **Object that holds NPIs.** Pick it from the list.

2. **Fields that hold an NPI.** Move every field on that object that holds an NPI into the right-hand list. If a Locations object has separate DME, FQHC and RHC NPI fields, move all of them. Text and long text fields are offered.
3. **Only include active records.** Under **Filter on this field**, choose the field your team uses to mark a record active, then the value. This keeps NPIs of inactive providers out, so they never create NPI Checks or enrollment records. It can be a standard field (such as Is Active) or your own (such as Status). A checkbox offers true or false, and a picklist lets you choose one or several values. In a text field, separate several accepted values with a semicolon, for example

Active;Provisional

. Leave it on **No filter: use every record** to check every record. Records already saved for someone who later becomes inactive are kept, but they stop being refreshed.
4. **CMS Enrollment Records link to.** Choose the lookup field that points at this object. The results then appear as a related list on that object's pages. Contact and Account are ready to use. For any other object you add the lookup once (see below).
5. **NPI Checks link to (optional).** The same idea, so a page can also show NPIs that CMS had nothing for. 5a. **Assign enrollment ownership from.** Each CMS Enrollment Record is owned by the person who owns the matching record in your org, so work can be sorted and reported by owner. The default is the record's own owner. If your object has a lookup to a user, such as a coordinator, choose it here instead. A person can reassign an enrollment by hand at any time (the record's owner, a manager above them in the role hierarchy, or an administrator), and the sync never overwrites that. Until someone does, it follows the source record's owner. An inactive owner, or one without the **CMS Sync User** permission set, is skipped, and the run log says how many. 5b. **NPPES Records link to (optional).** Choose the lookup on **NPPES Record** that points at this object, so each record shows the NPI Registry details (name, taxonomy, addresses) as a related list on its pages. Contact and Account are ready to use. For any other object you add the lookup once (see below). Leave it on **No link** if you only want the NPPES section on enrollment records.

6. Choose **Test mapping**. It counts the records that hold an NPI (an exact total), and, in the first 2,000 of them, the valid NPIs, values that are not valid NPIs, values with spaces or hyphens, and NPIs that appear on more than one record. Nothing is saved.
7. Choose **Save**.

If your object has no lookup yet. The form tells you. Add it once:

If your object has no NPPEs Record lookup yet. Add it the same way: **Setup > Object Manager > NPPEs Record > Fields & Relationships > New > Lookup Relationship**, choose your object, and continue. On the field-level security step, give the scheduling user's profile edit access to the field (or grant it in your own permission set), and give the people who will see it read access. Then reopen the mapping and choose it under **NPPEs Records link to**. The nightly run fills the lookup, one night after the NPPEs Record is first saved.

Setup > Object Manager > CMS Enrollment Record > Fields & Relationships > New > Lookup Relationship, choose your object, and continue. On the field-level security step, give the scheduling user's profile access to the field and make it editable. If your org uses permission sets for field access instead, create your own permission set that grants edit access to the new field and assign it to the scheduling user (and read access for your viewers). Return to the form and choose **Re-check**.

NPIs should be plain digits. An NPI stored as is still looked up, but cannot be linked to its record until the field holds only digits. The run log counts these. Spaces at the start or end are removed by Salesforce itself.

Step 5: Show the results on your pages

Salesforce does not let a package change your page layouts, so do this once for each mapped object. The **Sync Setup** tab lists each mapped object under **Show the**

results on your pages, with a button that opens that object's page layouts and the exact steps.

1. **On the CMS Enrollment Record page. Setup > Object Manager > CMS Enrollment Record > Page Layouts > CMS Enrollment Layout.** Drag your lookup field into the **Linked Records** section, then **Save**.
2. **On your object's page** (for example Service Location). **Setup > Object Manager > your object > Page Layouts.** In **Related Lists**, drag **CMS Enrollment Records** onto the layout. Use the wrench icon on that related list to choose its columns. We suggest **Enrollment State Code**, **Provider Type Text** and **Revalidation Due Date**.
3. **Optional.** If you also chose an **NPI Checks link to** field, add the **NPI Checks** related list the same way. It shows NPIs that CMS had nothing for.

The **NPI Check** and **CMS Enrollment Record** pages come with the **CMS Reassignments** related list already on them. If you changed either layout before installing a version that includes reassignments, Salesforce keeps your layout as it was, so add **CMS Reassignments** to it yourself the same way (and **CMS Reassignments to This Organization** on the CMS Enrollment Record layout).

1. **Optional.** If you chose **NPPEs Records link to** for an object, drag the **NPPEs Records** related list onto that object's layout the same way. It shows one row: the NPI Registry name, status, taxonomy and address for that record's NPI. Use the wrench icon to choose its columns.

The **CMS Enrollment Record** layout comes with the **NPPEs Record** section, and the **NPI Check** layout with its **NPPEs Record** link and **NPPEs Status**. If you customized either layout before installing a version that includes NPPEs, Salesforce keeps your layout as it was, so add the **NPPEs Record** section's fields (the ones starting with "NPPEs") and the **NPPEs Record** and **NPPEs Status** fields on NPI Check yourself.

Optional: add your own pages to the app's navigation

The **Ziurta CMS Sync** app shows only our own tabs: CMS Enrollment Records, NPI Checks, Sync Runs, Reports, and Sync Setup. It leaves out your own objects (for example Hospitals, Providers or Service Locations) because every org is different. Anyone can add them to their own view of the app:

1. Open the **Ziurta CMS Sync** app.
2. At the right end of the navigation bar, choose the **pencil icon (Edit Navigation Items)**.
3. Choose **Add More Items**, search for your object (or Accounts, Contacts, or any other tab), select it, then **Add** and **Save**.

This changes only that person's own view. If you want every user to see the same navigation, create your own app instead: **Setup > App Manager > New Lightning App**, add our tabs and yours, and assign it to the profiles you choose. Our app stays as it is.

Step 6: Run it

On the **Sync Setup** tab:

- **Run now** starts a run immediately. Use it the first time, and after you clean up data.
- Pick a time under **Run every day at** and choose **Schedule**. Do this while logged in as the scheduling user from Step 3; the run will run as you. The tab then shows who it runs as. **Stop schedule** ends it.

A run works in six steps: it collects the NPIs from your mappings, asks CMS about them in batches (due dates and reassignments), asks CMS which individuals are reassigned to each stored organization enrollment (one organization at a time, so

this step is slower on rosters with many organizations), asks the NPI Registry (NPPES) about NPIs that have no NPPES Record yet or whose record is more than 30 days old (about 50 at a time, up to 5,000 NPIs per run), and then marks any stored enrollment or reassignment that CMS no longer returns as "not listed". The last two steps only happen after a run with no errors. Large rosters take longer; watch **Sync Runs** for the result and for the **NPPES Records Saved**, **NPPES Not Found** and **NPPES Failed** counts.

The first run asks NPPES about every NPI, at roughly 100 NPIs a minute, so 3,000 NPIs take about half an hour in that step and a very large roster spreads over several nights. Later runs only refresh records older than 30 days. A problem in the NPPES step shows as **Succeeded with warnings** and never stops the CMS results.

Only one run goes at a time. If a run is still going when tonight's starts, tonight's start is skipped. A run that never finishes stays labeled **Running** in the log, but after six hours it no longer blocks the next one.

Your plan

Plans are sized by NPIs: the number of distinct, valid NPIs a run finds in your active NPI Sources. The top of the **Sync Setup** tab shows your plan and how many NPIs the latest run found. Each Sync Run also records the number as **NPIs Found**.

- **Trying it in a sandbox, or without a plan.** The sync checks the first 50 NPIs, in NPI order, and tells you how many more it found and which plan would cover them all.
- **With a plan.** Every NPI is checked, always. If you grow past your plan, nothing stops; Sync Setup shows a notice, and your subscription renews on the plan that fits your NPI count 30 days before your renewal date.
- **Keeping the count down.** Only records your NPI Sources include are counted. A status filter on a source (Step 4) leaves inactive providers out of both the sync and the count.

NPPES details for every NPI

The nightly run also asks the NPI Registry (NPPES) about each NPI the sync tracks and keeps what it holds as an **NPPES Record**: name, credential, status, both addresses, phone numbers, the primary taxonomy, and (as readable lists) every taxonomy, other practice location, identifier, other name and endpoint. An NPI that has no NPPES record is marked **Found in NPPES** unchecked, and details already saved are kept. A deactivated NPI shows its status and deactivation date.

- **On a CMS Enrollment Record**, the **NPPES Record** section shows the main details (name, entity type, status, credential, primary taxonomy, addresses, phone, authorized official, dates). They read through the NPI Check, so they appear after the NPPES step has run for that NPI. The **NPPES Name** is a link that opens the full NPPES Record, with every address, taxonomy, identifier, other name and endpoint. The NPI Check also has an **NPPES Record** link.
- **On your own objects**: in a mapping, choose **NPPES Records link to** (Contact and Account are ready; for another object add a lookup on **NPPES Record** pointing at it, as you did for CMS Enrollment Records). The record then shows as a **NPPES Records** related list on that object's pages (use the page helper on Sync Setup). The link is filled by the nightly run, one night after the NPPES Record is first saved.
- **Pace and age**: each NPI is checked when it has no NPPES Record yet and again once its record is more than 30 days old, up to 5,000 NPIs per run, so a large first load spreads over several nights. To change them: **Setup > Custom Metadata Types**, find **Sync Configuration**, choose **Manage Records**, open **Default**, choose **Edit**, and set **NPPES Refresh Days** (how old a record must be before it is checked again) and **NPPES Max NPIs Per Run**. Leave them blank for 30 days and 5,000.
- **Access**: only NPIs are sent, to `npiregistry.cms.hhs.gov`, which the **CMS Sync NPPES API Credential** (covered by **CMS Sync Admin**) allows. If NPPES says to slow down, the rest of that run's NPPES step is skipped and the run log says so; the NPIs are retried next run.

- **Names** from NPES arrive in capital letters. The **Display Name** is Title Case; credentials and organization names are left exactly as NPES sends them.
- **Copying into your own fields** (writing NPES values into Contact or Provider fields) is planned for a later version.

Working the list

The **Needs attention** view is the team's to-do list: listed enrollments that are **Not Started** and past due or due within 180 days. **My revalidations** shows the records you own that are **Not Started** or **In Progress** and due within 180 days (a record you have started stays on it until you mark it **Complete**). Open a record, or edit the **Revalidation Status** column straight in the list, and choose:

- **In Progress** when someone has started.
- **Complete** when it is done.
- **Not Ours** when your organization does not manage it.

Use **Revalidations by Owner and Status** on the **Reports** tab to see work by owner, and the **Revalidation Overview** dashboard, opened from the **Home** tab, for the whole picture.

A board view. To work the list as cards, open **Needs attention** or **My revalidations**, choose the display control (the table icon at the top right of the list), then **Kanban**, and group by **Revalidation Status**. Drag a card between **Not Started**, **In Progress** and **Complete** to change its status. This is a display setting you switch on yourself; it is not saved in the package. To hand a record to someone else, use **Change Owner** on it; the sync keeps your choice.

Adding a case or an assignee. The package does not ship a Case field, because not every org uses Cases. To link a case, go to **Setup > Object Manager > CMS Enrollment Record > Fields & Relationships > New > Lookup Relationship**, choose **Case** (or Task, or your own work object), and add the field to the page layout and to

a list view. Your own lookup works as a filter, for example "Case equals nothing" to find records with no case yet. The same steps add a "Coordinator" lookup to User if you want a person separate from the owner.

Reading the results

Where	What you see
CMS Enrollment Records tab	One record for each CMS enrollment that has a due date. Views: Needs attention, My revalidations, In progress, Not ours, Due in the next 180 days, Past due, All . The status views show only enrollments CMS still lists; All also shows the ones marked not listed. Every view has the Revalidation Status and Owner columns, and you can edit the status of several rows at once from the list. You can create your own views and edit filters as on any Salesforce list. The shipped views can be copied, not changed. Sort a view by Due Date to put the most urgent first; Salesforce list views cannot be grouped, so to see work by owner use the Revalidations by Owner and Status report.

Where	What you see
CMS Reassignments (a related list)	One record for each organization an individual's billing is reassigned to, from CMS's Revalidation Reassignment List: the organization's name, state, PAC ID and due date. It appears as a related list on the NPI Check page and on the CMS Enrollment Record page of that individual's own enrollment. On an organization's own enrollment page, the CMS Reassignments to This Organization list shows the individuals reassigned to it. Each row is named for the provider and the organization (for example Smith, John → Acme Medical Group (TN)), so you can click it to open the reassignment, and it shows NPI, specialty and state, with a link to the provider's own enrollment record when it is stored, and a Report button that opens the Reassigned to an Org (from org page) report for that organization. The sync asks CMS about each stored organization enrollment directly, so these individuals appear even when they are not in your roster (they then have no NPI Check). An organization with more than 5,000 individuals shows the first 5,000, and the run log says so. A reassignment CMS stops returning is marked not listed, not deleted. The Reassignment section of a CMS Enrollment Record has a See reassignments link that opens the right list.
NPI Checks tab	One record for each NPI that was looked up, even if CMS had nothing for it. Last Checked, Enrollment Count and Earliest Due Date are on it. The Duplicate NPIs (cleanup) view lists an NPI held on more than one record of the same object, which usually means duplicate data.
NPPES Records (a related list, and the NPPES Record link on an NPI Check)	One record for each NPI that was looked up at the NPI Registry. Views: All, Deactivated in NPPES and Not found in NPPES; the NPI Check tab also has Deactivated in NPPES. Each record holds: names, credential, status, both addresses, phone numbers, the primary taxonomy, and summaries of every taxonomy, extra practice location, identifier, other name and endpoint. Found in NPPES is unchecked when NPPES had nothing for the NPI; earlier details stay. A deactivated NPI shows NPPES Status D and its deactivation date.

Where	What you see
NPPES Record section on a CMS Enrollment Record	The main NPPES details for that enrollment's NPI, read from its NPPES Record: name, entity type, status, credential, primary taxonomy, addresses, phone, authorized official and dates. It is empty until the NPPES step has run for the NPI.
Sync Runs tab	A log of each run: who ran it, how many NPIs it checked, how many records it saved, and any messages.
Reports tab	Eleven starter reports, listed with a description each and also in the Ziurta CMS Sync report folder, all covering all time rather than the current quarter. Revalidations: Past Due by State, Due in the Next 180 Days (grouped by month), Revalidations by Status, Revalidations by Owner and Status. Data quality: NPIs With No CMS Enrollment Records (each NPI is shown with a link to the record in your org that holds it), Duplicate NPIs to Clean Up. NPI Registry: Deactivated NPIs (NPPES), NPIs NPPES Has No Record For. Reassignments: Reassignments by Organization, Reassignments of Your Providers. And Reassigned to an Org (from org page), which the Report button on an organization's reassignments list opens. Opened from the Reports list it shows nothing, because no organization is chosen; run on its own, type an organization's Enrollment ID into its first filter. Sync Run History is the log. Anyone with the User or Admin permission set can run them. Copy a report to change it; the shipped ones cannot be edited.

Where	What you see
Home tab	The first tab of the app is a Lightning Home page. On the left, two color-coded charts show where your revalidations stand (by status, and past due by state), with an Open the full dashboard button, and the four main reports with a See all reports link to the report folder. Below that is a My revalidations table of the records assigned to you (Not Started or In Progress, due within 180 days, soonest first), with a link to the full list. On the right, a Helpful links box opens Ziurta, CMS I&A, PECOS, NPPES and CMS.gov in a new browser tab, followed by Salesforce's own Assistant, Today's Events and Today's Tasks; these need Activities and, for the Assistant, Sales features in your org, and are simply empty or missing where those are not available. Administrators can rearrange the page in the Lightning App Builder. The numbers are live and respect what each person can see.
Revalidation Overview dashboard	Revalidation Overview in the Ziurta CMS Sync folder, opened from the Home tab: revalidations by status, work due within 180 days by owner and status, past due by state, and due in the next 180 days by month. It runs as the person viewing it, so each person sees only what they can see. Salesforce limits how many of these "dynamic" dashboards an org can have, and they are not available in every edition; if yours is over the limit, the dashboard will not open until one is removed.

What the fields mean

- **Revalidation Status** is how your team tracks the work: **Not Started** (nobody has started), **In Progress**, **Complete**, or **Not Ours** (your organization does not manage this revalidation). Each new record starts Not Started. The sync sets it back to **Not Started** when CMS publishes a different due date, because that is a new cycle. A cleared date, or an enrollment that comes back with the same date, changes nothing.

- **PECOS, CMS I&A** and **NPPES NPI Registry** are links in the **Revalidation Processing** section. PECOS is where a revalidation is submitted, CMS I&A manages users and their PECOS access, and the NPI Registry link opens the public page for this record's NPI. They open in a new tab; PECOS and I&A are login pages, so they cannot open on a single provider.
- **Revalidation Due Date** is the date CMS lists. CMS keeps old dates until it publishes the next one, so many records show past-due dates.
- **Adjusted Due Date** is filled only if CMS provides one. It is blank today.
- **Earliest Due Date** (on the NPI Check) is the earliest date among that NPI's enrollments, past due included.
- **PAC ID** (PECOS Associate Control ID) is a number CMS assigns to each provider or organization in Medicare's enrollment system. It stays the same across all of that entity's enrollments and NPIs. CMS sometimes drops leading zeros.
- **Is Listed** is cleared, with a date, when CMS stops returning an enrollment. It does not mean the provider revalidated.
- Treat the fields the sync writes as read-only. The page layout marks them read-only, but administrators can still edit them, and the sync replaces its own fields whenever CMS returns the row.

Run results: Succeeded; Succeeded with warnings (read the messages); Completed with errors (some NPIs were not checked and are retried the next night, and nothing was marked "not listed"); Failed (the run could not start, with the reason).

If something is not right

You see	What to do
A mapping says Needs attention	The message under the table says why: a field was renamed or deleted, or the user cannot read it. The page checks as whoever is logged in, so log in as the scheduling user and choose Check mappings to see what the nightly run sees.

You see	What to do
Check the lookup	The lookup field is missing, is not a lookup to that object, or the scheduling user has no edit access to it. Fix the field access (see Step 4).
A run says it could not call CMS	Confirm the scheduling user has the CMS Sync Admin permission set and check the connection (Step 2), and that your org allows calls to <code>data.cms.gov</code> .
The Sync Setup tab warns that the run is scheduled as someone who is no longer active	That person was deactivated, so the nightly run is not running. Have an active administrator with the same access log in and choose Schedule again.
Records are missing for some NPIs	The NPI field value is not a valid NPI, the mapping filter excluded the record, or the scheduling user cannot see the record. Use Test mapping to count them.
A run is stuck on Running	After six hours it no longer blocks the next run.
You cannot see the fields on a record	Your user needs the CMS Sync Admin or CMS Sync User permission set.
The run log says enrollments could not be given an owner	The owner of the source record is inactive or lacks the CMS Sync User permission set. Give that person the permission set, or choose a different owner field in the mapping.
The NPPES Record section is empty	The NPPES step has not reached that NPI yet (a first run on a large roster takes several nights), or NPPES had nothing for it (check Found in NPPES on the NPPES Record). Also check you have read access to NPPES Record (the CMS Sync User or CMS Sync Admin permission set).
The run log says an NPI was not checked at NPPES	That call failed and the NPI is retried next run. If every call fails, check the CMS Sync NPPES API Credential (Step 2) and that your org allows calls to <code>npiregistry.cms.hhs.gov</code> .

You see	What to do
The run log says NPPES asked to slow down	NPPES returned HTTP 429, so the rest of the NPPES step was skipped. It resumes next run. Lower NPPES Max NPIs Per Run if it keeps happening.
An NPPES Record shows Found in NPPES unchecked	NPPES has no record for that NPI (never assigned, or not public). Check the number at the NPI Registry.

What leaves your org

Only NPIs are sent, in web requests to `data.cms.gov` for the due date list and the reassignment list, and to `npiregistry.cms.hhs.gov` for the NPPES details. NPIs are public identifiers. No other record data leaves your org, and the CMS list is public data.

Need help or more?

Questions, problems, or something not working: support@ziurta.com. Include the run log message and, if you can, the NPI involved. Please do not send patient or other personal information.

Something built around this data, such as creating a Case or task as a due date approaches, routing work to a team, or custom reports and dashboards: Ziurta offers customization as a project. Contact: salesforceproject@ziurta.com.

Still stuck? Email info@ziurta.com with the run log message and, if you can, the NPI involved. Please do not send patient or other personal information.

